

Customer Information Manager

Store sensitive customer payment information on Authorize.net's secure servers



Simplify the payment process for returning customers

What is Customer Information Manager (CIM)?

Your customers have options. Keeping loyal customers is all about the experience they have. Help ensure your customers have a great experience with an easy and secure checkout process.

Customer Information Manager (CIM) is a product that allows you to store your customers' sensitive payment information on Authorize.net's secure servers for use in future transactions. CIM helps simplify checkout for returning customers by removing some of the steps in the process.

CIM can also help you comply with the Payment Card Industry Data Security Standard (PCI DSS), since customer information is no longer stored on your local servers.

Why Customer Information Manager (CIM)?

Store customer payment data

Provide returning customers with the convenience of not having to re-enter their payment data every time they visit your website.

Process recurring transactions or usage charges

Bill your customers different amounts or on different days each month, or only when the service is used. (e.g. utility companies or pay-as-you-go cell phones).

Simplify PCI compliance

Simplify PCI DSS compliance and protect your customers' payment information.

Provide payment flexibility

Allow your customers to store multiple payment methods for repeat purchases.

Save multiple shipping locations

Customers can also save multiple shipping locations.